

<p>◆</p> <p style="margin-top: 7.5pt; margin-right: 0cm; margin-bottom: 11.25pt; margin-left: 0cm;">CALL CENTER◆ ◆- TELEFON◆ ◆021 414 44 50</p> <p style="margin-top: 7.5pt; margin-right: 0cm; margin-bottom: 11.25pt; margin-left: 0cm;">OPERATIONAL DIN DATA DE 30.09.2020◆ ◆ORA 9.00 </p> <p style="margin-top: 7.5pt; margin-right: 0cm; margin-bottom: 11.25pt; margin-left: 0cm;"> </p> <p style="margin-top: 7.5pt; margin-right: 0cm; margin-bottom: 11.25pt; margin-left: 0cm;">CALL CENTER-UL VA PRIMI APELURI IN INTERVALUL ORAR </p> <p style="margin-top: 7.5pt; margin-right: 0cm; margin-bottom: 11.25pt; margin-left: 0cm;"> </p> <p style="margin-top: 7.5pt; margin-right: 0cm; margin-bottom: 11.25pt; margin-left: 0cm;">LUNI-JOI◆ ◆8 - 16.30 </p> <p style="margin-top: 7.5pt; margin-right: 0cm; margin-bottom: 11.25pt; margin-left: 0cm;">VINERI◆ ◆◆ ◆8-◆ 14.00 </p> <p style="margin-top: 7.5pt; margin-right: 0cm; margin-bottom: 11.25pt; margin-left: 0cm;"> </p> <p style="margin-top: 7.5pt; margin-right: 0cm; margin-bottom: 11.25pt; margin-left: 0cm;">IN AFARA ORELOR DE PROGRAM, APELURILE VOR FI RESPINSE</p> <p>◆</p> <p style="margin-top: 7.5pt; margin-right: 0cm; margin-bottom: 11.25pt; margin-left: 0cm;"> </p> <p style="margin-top: 7.5pt; margin-right: 0cm; margin-bottom: 11.25pt; margin-left: 0cm;"> * dupa mesajul de intampinare ,apelantul va trebui sa aleaga una din cele 3 optiuni</p> <p style="margin-top: 7.5pt; margin-right: 0cm; margin-bottom: 11.25pt; margin-left: 0cm;"> </p> <p style="margin-top: 7.5pt; margin-right: 0cm; margin-bottom: 11.25pt; margin-left: 0cm;">1.◆ - informatii simptome</p> <p style="margin-top: 7.5pt; margin-right: 0cm; margin-bottom: 11.25pt; margin-left: 0cm;">2.◆ -informatii contact

direct

3. -informatii izolare

* prin apasarea tastelor 1, 2 sau 3 , in functie de natura informatiei dorite, apelantul va fi preluat de un operator

din **CALL CENTERUL DSP VALCEA** [..../upload/coronavirus/call.docx](..\upload/coronavirus/call.docx)